Beyond HVCC

A Webinar for Appraisers By Melanie McLane, RAA







To Contact Me:

- Email me at: <u>melanie@TheMelanieGroup.com</u>
- Visit my website:
- www.TheMelanieGroup.com







Lender Business

□ PRO:

- Steady supply
- People are always buying or refinancing
- Easy assignments (often)
- Predictable fees (may be lower now)

□ CON:

- HVCC and AMCs pressuring fees
- Pressure for turnaround time
- Can get boring
- Competitive; fees can't be too high







Other Sources

- Estates
- Trusts
- Sellers
- Buyers
- Relocation Companies
- Insurance Companies
- Bankruptcy Clients
- Divorces
- Partial Interests
- Conservation easements

- Oil, gas, mineral rights
- Personal property
- Lenders—REO & Short Sales
- Consulting work
- Government work
 - Condemnation
 - Other reasons
- Private clients
 - Colleges & universities
 - Hospitals & medical centers







Diversify



- Expand your practice
- Add additional services
- Build a client data base







Estates & Trusts

- Valuation for estate tax purposes
- Valuation for trust
- Valuation for estate planning
- Retrospective values

- Client sources:
- Trust officers
- Department of Revenue (state or federal)
- Attorneys
 - Elder care
 - Estate planning







Estate Work

- Steady
- Clients are generally less demanding than mortgage underwriters
- Nice niche









Estate Planning



- As Boomers age, they are making estate plans
- Some have inherited money already
- Highest earning generation in US history (so far)







Farmers & Small Business Owners

- Have a particular need for estate planning
- Elder care attorneys have these folks as clients









Nursing Home Admission



- Medicaid Rules require establishment of value
- In some areas, they are using agents & BPOs or CMAs
- Market the difference!







Reverse Mortgages

- □ 65+ market
- Most of these are FHA loans
- Growing as Boomers age
- Another niche









Sellers

- Pre-listing
- Have a buyer—what's it worth?
- Unusual property
- Appraisal & consulting, e.g. are there issues with the property for various loan programs?

- Sellers
- Agents
- Brokers
- Past clients
- Market to:
 - REALTORS®
 - HOMES Magazines
 - Website







Sellers



FSBO Market

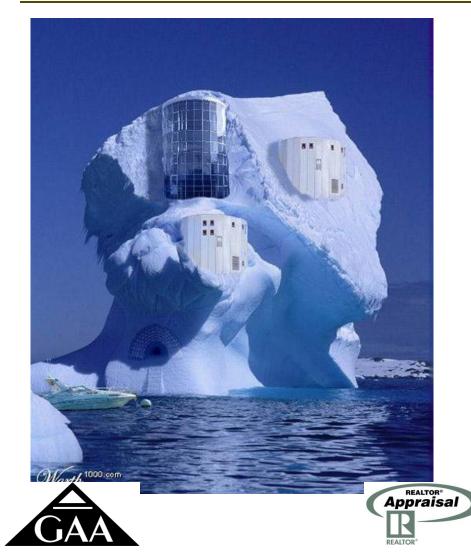
- They don't want to pay a commission...
- But would they pay a lot less to make certain they get the right price?







Real Estate Agents



For help valuing the "odd" property



14

16%!

According to NAR®, this is the percentage *less* that a typical FSBO sells a house for, compared to a seller who uses an agent









Buyers

- Before making an offer
- Cash buyers
- Auction buyers
- Unusual property
- Appraisal + consulting, e.g. "If I buy this and do X, Y, Z, what will property be worth?"

- Sources:
- Past clients
- REALTORS®
- Publications and media buyers look at
- Website
- Informative ads, blogs, posts

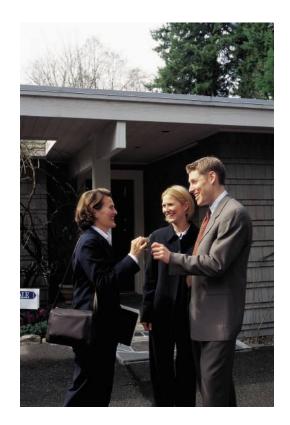






Buyers

- With change in market, they don't want to overpay
- Savvy cash buyers get an appraisal
- Relocating buyers
- Buyers planning to fix up









Pre Auction

- For seller, to have a minimum price
- For buyer, to have a maximum price
- Another niche









Relocation Companies

- ERC
- Offers courses
- Can become a member
- Strictly review work
- High ratings of accuracy = more jobs

- Sources
- National companies
- Local companies
 - Human resources directors
 - Networking
 - Executives
 - Chamber of Commerce







Insurance Companies

- Directly or indirectly
- What should the property be insured for?
- What is replacement cost?
- What is reproduction cost?

- Sources:
- Users of insurance
- Insurance agents
- Insurance companies







Bankruptcy

- Liquidation value is usually what is sought
- Many borrowers are now declaring bankruptcy
- Administrator of bankruptcy proceeding has to value assets, sell them

- Sources:
- Bankruptcy attorneys
- Judges







Divorces

- Love it or hate it
- Niche market
- Goal: get established as so credible they agree in advance to accept your value









Divorces

- Either side
- Both sides
- Niche: Be the appraiser both sides agree to *in advance*
- Based on your reputation for "honest and fair"
- Agreement with clients
- GAA



- Sources:
- Attorneys
- Mediators
- Past clients
- □ REALTORS®



Partial Interests

- Undivided partial interests, tenant in common
- Life estates
- Remainders
- Easements

- Sources:
 - Attorneys
 - REALTORS®
 - Owners
 - Hunting cabins & lodges
 - Persons who inherited
 - together
 - Former business partners







Easements

Conservation easements:

- Sale of development rights—permanently
- Long term easement
- Air rights
- Access rights
- Utility easements
- Cell towers
- Etc





Sources:

- Agriculture offices in some states
- Nature conservancy
- Other conservancy groups
- Attorneys
- REALTORS®



Sub-surface Rights—O, G, M

- Oil, gas, mineral
- Value of the lease
- Value of the interest
- Value of the easement to get the interest

Sources:

- Attorneys
 - Estate settlement
 - Divorce
 - Litigation
- REALTORS®

PricingSelling







Personal Property

- Household goods
- Antiques
- Equipment
- Machinery
- Inventory

- Sources:
 - Estates
 - Businesses
 - Litigation
 - Bankruptcy
 - Attorneys and REALTORS®







REO Lenders—Flipping & Flopping

- Flopping—Relatively new practice where real estate brokers set up a sale to an insider (they may even be part of the LLC)
- Convince lender they should short sale/foreclosure sale at this price
- Immediately flip for a profit

- Lenders want to know what it is worth
- Emphasis is your local knowledge, ability
- Sources:
 - Lenders
 - Honest REALTORS®
 - Attorneys







HAFA and TARP

TARP Inspector General just called this week for appraisals for these properties







Consulting Work

- USPAP has always allowed us to consult
- Market analysis
- Cost flow analysis
- Rent analysis
- Highest and Best use analysis
- Other

Sources:

- Attorneys
- Past clients
- REALTORS®
- Specific investors/buyers
- Webinars/seminars







Government Work

- Condemnation
 - Roads
 - Other public projects
- Litigation
- GSA
- Numerous federal agencies, for a variety of reasons
- State agencies
- Local government

- Surf the web
 - Federal
 - State
- Match your expertise to the agency/job
- Contact local government
 - County
 - Municipality







Private Clients

- Colleges & Universities
- Hospitals, medical centers, nursing homes
- Libraries
- Foundations
- Churches and religious organizations
- Schools

- Expansion or contraction of facilities
- Condemnation
- Sources:
 - Boards of Trustees
 - Attorneys
 - REALTORS®







Tax Appeal Work

- Reassessment always brings work
- Become an expert in certain counties
- Become an expert in certain types of property
- Another niche









Who's on your list?

- Attorneys
- Accountants
- Trust Officers
- □ REALTORS®
- Government officials
- College & University contacts

- Nursing home administrators
- HR people
- Past clients & customers







The "M" Word

- MARKET!
- eNewsletters
- Blogs
- Paper Newsletters
- Articles in local publications
- Have a website

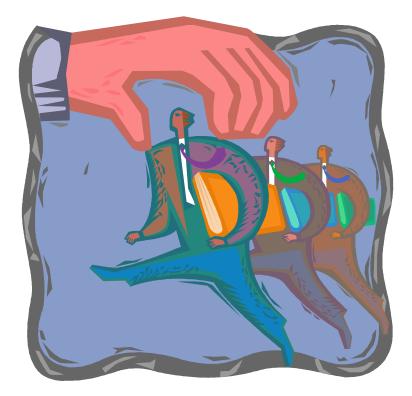
- Presentations to:
 - Attorneys
 - Accountants
 - Human Resource People
 - REALTORS®
 - The general public







Pick Your Clients



- Instead of them picking you
- Figure out who you want to work for
- Offer them exemplary service







Pick Your Niche(s)

- Type of assignment
- Type of property
- Geographical location
- Type of value (e.g., liquidation, insurable)









In Conclusion. . .

Make your career what you want it to be
Choose your clients and your niche





